

## Cookie Policy

Effective Date: 23rd July 2025

Business Name: Cribs Residential Lettings

Website: <https://www.cribsresidentiallettings.co.uk>

Contact: [lettings@cribsresidentiallettings.co.uk](mailto:lettings@cribsresidentiallettings.co.uk) | 01789 532707

### 1. What Are Cookies?

Cookies are small text files that are downloaded to your device when you visit a website. They are used to remember your preferences, improve your browsing experience, and collect information about how visitors interact with the site. Some cookies are essential for the website to function correctly, while others support analytics and customisation.

### 2. How We Use Cookies

Cribs Residential Lettings uses cookies to enhance your browsing experience and ensure our website operates efficiently. As our website is built using the Wix platform, cookies are placed automatically for essential functions such as page navigation, security, and system performance.

These cookies help us to:

- Maintain website security and user session integrity
- Recognise repeat visitors and store user preferences
- Analyse website traffic and user behaviour to improve performance
- Monitor system effectiveness and diagnose technical issues

We may also use cookies to support functionality like embedded content or Google Maps integration, where applicable.

### 3. Categories of Cookies Used

We use several types of cookies across our website:

Essential cookies are necessary for the basic functioning of our website. These enable features like secure login, data protection, and safe browsing. Without these, the site may not operate correctly.

Performance and analytics cookies help us understand how users interact with our site, such as which pages are visited most frequently and how users navigate through the content. This information is collected anonymously and used to improve our site's functionality.

Functionality cookies allow the site to remember your preferences—such as language or region—and provide more personal features during your visit.

Security cookies are used by Wix and related services to protect your data and secure the site from unauthorised access or malicious activity.

#### 4. Third-Party Cookies

Our site may include content or features from third-party providers—such as video players, map tools, or social media feeds. These third parties may set cookies on your device when you interact with their content. We do not control these cookies and recommend that you review their individual privacy policies for more information.

#### 5. Your Control Over Cookies

When you first visit our website, you may be presented with a cookie banner that allows you to accept or manage cookie settings. You have the right to refuse non-essential cookies or withdraw your consent at any time.

You can also manage your cookie preferences directly through your browser settings. Most browsers allow you to view, delete, or block cookies entirely.

However, disabling certain cookies may affect how the website functions or limit your experience.

#### 6. Changes to This Policy

We may update this Cookie Policy from time to time to reflect changes in our use of cookies, legal requirements, or improvements to our website. Please check this page periodically for any updates.

#### 7. Contact Us

If you have any questions about our use of cookies or this policy, please contact us:

Email: [lettings@cribsresidentiallettings.co.uk](mailto:lettings@cribsresidentiallettings.co.uk)

Telephone: 01789 532707